

Annual Report

ZMS The Academy

2228 E Cesar E Chavez Los Angeles, CA, 90033

Please review the following list of campuses and programs diligently prior to confirming and proceeding into the Annual Report. If there are any inconsistencies with this list against your records, please pause the Annual Report process and contact COE at annualreport@council.org. If you have programs that should have been deleted, please continue and note as such in the Completion, Placement, and Licensure section of the Annual Report. Continuing past this point cannot be undone and incorrect data could result in delays.

- Completion, Placement, and Licensure
 - Postsecondary Programs
 - 324300 ZMS The Academy
 - Barbering
 - Body Art Technician for Permanent Makeup and Tattoo for Beginners
 - Cosmetology
 - Esthetician
 - Manicuring

Signature of Chief Administrator



Combined FTE

1. Final FTE Figure for Last Year	145
2. Traditional Classroom Delivery (incl., Hybrid) Contact Hours:	122425
3. Traditional Classroom Delivery (incl., Hybrid) Semester Credit Hours:	0
4. Traditional Classroom Delivery (incl., Hybrid) Quarter Credit Hours:	0
5. Traditional Classroom Delivery (incl. Hybrid) Total FTE	136
6. Distance Education Contact Hours:	0
7. Distance Education Semester Credit Hours:	0
8. Distance Education Quarter Credit Hours:	0
9. Distance Education Total FTE:	0
10. Grand Total FTE	136

General Report Questions

1. Is this institution, or any of its branches, accredited or a candidate for accreditation by a recognized accrediting agency other than COE?	NO
2. Is the institution currently processing Pell Grants?	YES
3. Is the institution currently processing Federal loans?	YES
4. Administrative and supervisory staff: Number Full Time: (If none, enter zero)	3
5. Administrative and supervisory staff: Number Part Time: (If none, enter zero)	0
6. Support staff: Number Full Time: (If none, enter zero)	0
7. Support staff: Number Part Time: (If none, enter zero)	0
8. Faculty: Number Full Time: (If none, enter zero)	6
9. Faculty: Number Part Time: (If none, enter zero)	0
Indicate the 12-month period you will use to report completion, placement, and licensure exam pass rates for all programs. This period must cover 12-months and must succeed the period used in last year's report. If this is the first institutional annual report filed, refer to the Help Manual, Choosing a Reporting Period. Changes to the reporting period must be approved by the Council.	

10. From	07-01-2020
11. То	06-30-2021

12. Web Address Of Online Catalog:

www.zmsacademy.com

General Conditions of Accreditation

1. The institution continues to demonstrate that it satisfies each of the eligibility requirements for Candidate for Accreditation.	YES
2. The institution conducts its affairs with acceptable standards of honesty and integrity.	YES
3. The institution meets all lawful obligations imposed by state and federal agencies.	YES
4. The institution has notified the Commission of any individual affiliated with the institution who has been debarred by a government agency or another accrediting agency or was an owner, an administrator, or a governing-board member of a COE-affiliated institution that was denied accreditation, was dropped from accreditation, or closed without providing a teach-out or refunds to currently enrolled students.	NA
5. The institution occupies its own physical facilities and is not co-located with another institution.	YES
6. The institution maintains a permanent accreditation file which contains items set forth in the Commission conditions.	YES
7. Non-Public Institutions Only: (If required to operate.) The institution has an original current license for the main campus and each branch and/or extension.	YES
8. The on-site administrator or other full-time employee at the main campus attended the Commission- sponsored workshops for the preparation of the Self-Study Report and workshops for submitting the Annual Report within six to eighteen months prior to hosting the accreditation visiting team. (For initial accreditation, the institution must also have a valid certificate for having attended the Candidate Academy.)	YES
9. For initial accreditation or reaffirmation of accreditation, the institution has posted a notice on the home page of the institution's website and on at least one social media platform until accreditation is granted or reaffirmed. This notice must be placed at least sixty (60) days prior to hosting the accreditation visit and must state that the institution is applying for initial accreditation or reaffirmation of accreditation with the Commission of the Council on Occupational Education.	NA
10. The institution has submitted an evaluation of Standards form from one of its occupational advisory committees within 12 months of the institution's scheduled visit, but prior to the preliminary visit.	YES
11. The institution has informed the Commission of all planned and unplanned substantive changes.	YES
12. Innovative or experimental programs operated at variance with the standards have received Commission concurrence prior to implementation.	NA
13. Documents the institution has filed with the Commission accurately represent the status of the institution.	YES
14. Accredited Institutions Only: The institution's use of the accreditation seal complies with Commission conditions.	YES
15. The institution adheres to the Commission's condition on the monitoring of institutional growth and has notified the Commission of increases in total Full-Time Equivalent (FTE) that equal or exceed 25% of the established baseline, and for non-public institutions, increases in gross revenue of 100% or more from the previous year have been reported to the Commission.	NA
16. Student recruitment activities used by the institution are truthful and avoid any false or misleading impressions of the institution, its programs and services, or employment, and are in compliance with all other Commission conditions governing recruitment.	YES

17. Media used by the institution for advertising purposes is truthful and presented with dignity to avoid any false or misleading impressions of the institution, its programs and services, or employment, and are in compliance with all other Commission conditions governing advertising. (See Handbook of Accreditation)	YES
18. A website and other official informational documents which are made available through various media (hard copy or online) to provide the information specified in the Handbook of Accreditation must be readily available to students, prospective students, and other constituents.	YES
19. If the institution employed a consultant for the purpose of assisting in the accreditation process, it has submitted a copy of the consultant's resume to the Council within seven days after employment was secured, and it can demonstrate that the terms of the consultant's contract meet Commission conditions stated in the Handbook of Accreditation.	ΝΑ
20. The role of contractors hired by candidate/accredited institutions (if any) must exclude the authority to make official decisions for the institution or to serve in the role of accreditation liaison officer for the institution.	YES
21. If the institution participates in Title IV Financial Aid programs, it does not contract more than 25% of the instruction of one or more of its programs with an external entity.	NA
22. Clear indication must exist that the faculty and staff were responsible for preparing, revising and editing any documents required in the accreditation process.	YES
23. The institution has named an accreditation liaison officer who is a staff member located at the main campus.	YES

Status with Other Agencies: A "YES" response for statements #1-8 signifies that the institution is in compliance with the Commission's Conditions.

1. The institution is not the subject of an interim action by a state or federal agency potentially leading to the suspension, revocation, withdrawal, or termination of the institution's legal authority to provide postsecondary education in any state in which it operates.	YES
2. The institution has not had its state license suspended, revoked, withdrawn, or terminated, even if the required due process procedures have not been completed within any state in which it operates.	YES
3. The institution has not voluntarily withdrawn its candidacy or accreditation while not in good standing from a nationally recognized accrediting agency.	YES
4. The institution has not had its candidacy or accreditation withdrawn or been placed on public probation by a nationally recognized accrediting agency.	YES
5. The institution is not the subject of an interim action by another accrediting agency potentially leading to the suspension, revocation, or withdrawal of candidacy or accreditation.	YES
6. The institution has not been notified of the loss of any agency's accreditation even if the due process procedures have not been completed.	YES
7. The institution describes itself in identical terms with regard to identity (i.e., main campus, branch campus, branch campus, branch campus relationship), mission, governance, programs, degrees, diplomas, certificates, personnel, finances, and constituents to all federal, state, and other agencies, including accrediting agencies.	YES
8. Institutions seeking dual accreditation have submitted the reasons for wanting dual accreditation to each accrediting agency and to the Secretary of the U.S. Department of Education, and the institution has designated which agency's accreditation is to be utilized in determining the institution's eligibility for program participation under the Higher Education Act.	NA

Non-Main Campus Sites: General

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1. Ownership of all non-main campus sites is the same (same governance, entity, proprietorship or partnership, or the same corporation) as the main campus.	NA
2. The Commission has approved every instance where the names of non-main campus sites have been expanded to clearly identify different locations or specific programs.	NA
3. The complete name of the main campus is identified in all publications and advertisements when referring to a non-main campus site.	NA
4. Duplicate records on personnel, financial matters, student attendance, and student educational progress and outcomes data for non-main campus sites are kept at the main campus. (NOTE: Institutions capable of maintaining and accessing records electronically may keep all records previously mentioned at the main campus.)	NA
5. Programs offered at non-main campus sites are approved by the Commission and are described in the main campus catalog (or catalog supplements for branch campuses).	NA
6. Non-main campus sites comply with Criteria identified on the Worksheet for Non-Main Campus Sites.	NA
7. Instruction provided at non-main campus sites maintains the educational integrity of the institution and must not endanger its compliance with the Standards, Criteria, and Conditions adopted by the Council.	NA

Non-Main Campus Sites: Branch Campuses

1. Each branch campus operates under the supervision of a full-time, on-site administrator who reports to the chief administrator at the main campus.		
2. Each branch campus complies with all Criteria identified on the Worksheet for Non-Main Campus Sites.	NA	

Non-Main Campus Sites: Extension Campuses

1. Extensions are located within a fifty-mile radius of the main campus.	NA
2. Each extension campus complies with Criteria for non-main campus sites as identified on the Worksheet for Non-Main Campus Sites.	NA

Non-Main Campus Sites: Extended Classrooms

1. Extended classrooms must be located within two miles of a main or branch campus.	NA
2. Extended classrooms must be supervised by the chief administrator of the main or branch campus.	NA
3. Each extended classroom complies with Criteria for non-main campus sites as identified on the Worksheet for Non-Main Campus Sites.	NA

Non-Main Campus Sites: Instructional Service Centers

1. Program instruction at instructional service centers is under the within the geographic service area designated by the governing b		NA
2. All student services are available on-site at the instructional se services is made accessible to participating students at the main	-	NA
3. Instructional service centers are a joint venture between the in educational agency.	stitution and an employer or another	NA
4. Each instructional service center complies with Criteria for non Worksheet for Non-Main Campus Sites.	-main campus sites as identified on the	NA

Non-Main Campus Sites: Additional Space

1. Additional space acquired for instructional or student services purposes must be located within one quarter of a mile from a main campus or branch campus

Standard ONE Institutional Mission

1. The primary mission of the institution is to instruct students to such competency levels that they are qualified for initial employment and/or career advancement.	YES
The institution's mission is:	
2. clearly and concisely stated in written form,	YES
3. published in hard copy and/or online,	YES
4. publicly available, and	YES
5. used consistently in publications.	YES
6. The institution has an organized and functional institutional advisory committee.	YES
The institutional advisory committee meets the following requirements:	
7. Is composed of no less than three persons, all of whom are external to the institution. (Committees larger than three members must maintain a majority of external members.);	YES
8. Has at least three external members who meet these criteria present at each meeting (with at least two members physically present and one virtually present).	YES
9. Meets at least once annually, if serving only in an institutional advisory capacity, or twice annually, if serving in an occupational advisory capacity.	YES
10. Keeps typed minutes to document its activities, recommendations, and meeting attendance.	YES
11. Is used to seek input and provide community involvement in maintaining a relevant mission for the institution.	YES

A. Program Alignment and Administration The institution has implemented a systematic process to document that each program 1. aligns with the mission of the institution, YES 2. has clearly stated objectives, YES 3. has content relative to its objectives and aligned with the needs of the people and industries served by YES the program, 4. is evaluated annually to ensure currency of its objectives and content, YES 5. has varied evaluation methodologies that reflect established professional and practice-based YES competencies, and 6. includes coursework that is qualitatively and quantitatively consistent at each campus where it is YES offered. The institution ensures that each program 7. is approved and administered under established institutional policies and procedures and supervised YES by an administrator who is part of the institutional organization, and 8. includes on-campus administrators and faculty in planning activities. YES 9. The institution considers the length and the tuition of each program in relation to the documented entry level earnings of completers. NOTE: The Employer Program Verification Form must be completed by YES potential employers of program graduates (Occupational Advisory Committees) to assist in documenting compliance with this Criterion. Each associate degree program meets the following requirements: YES 10. The program is designed to lead graduates directly to employment in a specific career. 11. The appropriate applied degree title, such as Associate of Applied Technology, Associate of Applied Science, Associate of Occupational Studies, Associate of Science, or Associate of Occupational NA Technology, is used and includes the specific career and technical education field (i.e., Associate of Applied Science in Veterinary Technology). NA 12. The program has a minimum of 60 semester hours or 90 guarter hours. 13. The program includes a minimum of 15 semester hours or 23 guarter hours of general education courses that are not applicable to a specific occupation, with a minimum of one course from each of the NA following areas: humanities, behavioral sciences, natural or applied sciences, and mathematics.

14. A credit hour is equivalent to a minimum of each of the following: one semester credit for 15 clock hours of lecture, 30 clock hours of laboratory, or 45 clock hours of work-based activities; or one quarter credit for 10 clock hours of lecture, 20 clock hours of laboratory, or 30 clock hours of work-based activities.

B. Occupational Advisory Committee Activities

	1. Occupational advisory committees are appointed for each program to ensure that desirable, relevant, and current practices of each occupation are being taught.	YES
Eac	h occupational advisory committee complies with the following requirements:	
	2. Consists of a minimum of three members external to the institution	YES
	3. Represents expertise in the occupational field(s) for which the program prepares students	YES
	4. Represents each service area covered by the program at each meeting (all locations)	YES
	5. Has at least three external members who meet these criteria present at each meeting	YES
	6. Meets at least twice annually	YES
	7. Conducts at least one face-to-face meeting with at least two of the three required external members physically present (one external member may be virtually present)	YES
	8. Ensures that no fewer than three months separate each official committee meeting	YES
	9. Follows an agenda and maintains typed minutes to document its activities, recommendations, meeting attendance, and demographic information for each member	YES
	10. Occupational advisory committees review each educational program annually and make recommendations for the following:	YES
	11. Admission requirements	YES
	12. Program content that is consistent with current industry practices and desired student learning outcomes	YES
	13. Program length	YES
	14. Program objectives	YES
	15. Competency tests	YES
	16. Learning activities	YES
	17. Instructional materials	YES
	18. Equipment	YES
	18. Equipment 19. Methods of program evaluation	YES YES

C. Instructional Activities

1. Academic competencies are integrated into the curriculum or instructional plan for each occupational program. [See Section VII. Definitions – Plan.]	YES
2. Each program provides instruction in the occupational skills essential to success in the occupation, including job knowledge, work habits, and attitudes.	YES
3. The sequence of instruction required for program completion (lecture, lab, and work-based activities) is determined by desired student learning outcomes.	YES
The organization of syllabi, lesson plans, competency tests, and other instructional materials is used to	
4. define a sequence for the achievement of objectives,	YES
5. guide the delivery of instruction,	YES
6. direct learning activities, and	YES
7. indicate benchmarks for student progress that are indicated in the student's permanent record.	YES
8. To develop skill proficiency, sufficient practice is provided with equipment and materials similar to those currently used in the occupation.	YES
9. Job-related health, safety, and fire-prevention are an integral part of instruction and are incorporated into curricula as is appropriate to the occupation.	YES
10. Orientation to technology is provided and technical support is available to students.	YES
11. A systematic, objective, and equitable method of evaluating student achievement based on learning objectives and required competencies has been implemented.	YES

D. Coursework Delivered via Distance Education

1. Distance education courses and programs are identical to those on campus in terms of the quality, rigor, breadth of academic and technical standards, completion requirements, and credentials awarded.	NA	
2. Faculty teaching distance education courses ensure timeliness of their responses (synchronously or asynchronously) to students' requests by following institutional requirements on response times of no more than 24 hours within the published operational schedule of the program/course.	NA	
3. The institution has processes in place to determine that the student who registers for a distance education course or program is the same student who participates in and completes the course or program and receives the academic credit (with methods such as secure logins, pass codes, or proctored examinations)	NA	
4. The institution directly verifies the currency and quality of all contracted courseware on an annual basis, is directly responsible for such currency and quality, and maintains curriculum oversight responsibility within all contracts.	NA	
5. Each course/program has in place a standardized template, course descriptions, learning objectives, course requirements (e.g., standard syllabus, outcomes, grading, resources, etc.), and learning outcomes in order to facilitate quality assurance and the assessment of student learning.	NA	
6. The institution monitors student progress in distance education activities; such monitoring may include frequency of log-in time, confirmation of student time online, and the percentage of coursework completed.	NA	

E. Work-Based Activities

Written agreements with work-based activity partners, if any,

	1. are current,	NO
	Please provide an explanation:	
	N/A	
	2. specify expectations for all parties, and	NO
	Please provide an explanation:	
	N/A	
	3. ensure the protection and safety of students.	NO
	Please provide an explanation:	
	N/A	
	ch work-based activity has a written instructional plan for students (that includes partners external to or n the institution). [See Section VII. Definitions – Work-Based Activities and Plan.]	NO
Pleas	se provide an explanation:	
N/A		
	e instructional plan for each work-based activity specifies particular objectives, experiences, betencies, and evaluations that are required.	NO
Pleas	se provide an explanation:	

N/A

6. The instructional plan for each work-based activity designates the on-site individual(s) responsible for guiding and overseeing supervision of students' learning experiences and written evaluations.

Please provide an explanation:

N/A

7. Work-based activities conducted by the institution are coordinated by a designated institutional employee possessing appropriate qualifications.

NO

Please provide an explanation:

A. Program Alignment and Administration	
The institution has implemented a systematic process to document that each program	
1. aligns with the mission of the institution,	YES
2. has clearly stated objectives,	YES
3. has content relative to its objectives and aligned with the needs of the people and industries served by the program,	YES
4. is evaluated annually to ensure currency of its objectives and content,	YES
5. has varied evaluation methodologies that reflect established professional and practice-based competencies, and	YES
6. includes coursework that is qualitatively and quantitatively consistent at each campus where it is offered.	YES
7. is approved and administered under established institutional policies and procedures and supervised by an administrator who is part of the institutional organization, and	YES
8. includes on-campus administrators and faculty in planning activities.	YES

B. Occupational Advisory Committee Activities

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1. Occupational advisory committees are appointed for each program to ensure that desirable, relevant, and current practices of each occupation are being taught.	YES
Each occupational advisory committee complies with the following requirements:	
2. Consists of a minimum of three members external to the institution	YES
3. Represents expertise in the occupational field(s) for which the program prepares students	YES
4. Represents each service area covered by the program at each meeting (all locations)	YES
5. Has at least three external members who meet these criteria present at each meeting	YES
6. Meets at least twice annually	YES
7. Conducts at least one face-to-face meeting with at least two of the three required external members physically present (one external member may be virtually present)	YES
8. Ensures that no fewer than three months separate each official committee meeting	YES
9. Follows an agenda and maintains typed minutes to document its activities, recommendations, meeting attendance, and demographic information for each member	YES

C. Instructional Activities

1. Academic competencies are integrated into the curriculum or instructional plan for each occupational program. [See Section VII. Definitions – Plan.]	YES
2. Each program provides instruction in the occupational skills essential to success in the occupation, including job knowledge, work habits, and attitudes.	YES
3. The sequence of instruction required for program completion (lecture, lab, and work- based activities) is determined by desired student learning outcomes.	YES
The organization of syllabi, lesson plans, competency tests, and other instructional materials is used to	
4. define a sequence for the achievement of objectives,	YES
5. guide the delivery of instruction,	YES
6. direct learning activities, and	YES
7. indicate benchmarks for student progress that are indicated in the student's permanent record.	YES
8. To develop skill proficiency, sufficient practice is provided with equipment and materials similar to those currently used in the occupation.	YES
9. Job-related health, safety, and fire-prevention are an integral part of instruction and are incorporated into curricula as is appropriate to the occupation.	YES
10. Orientation to technology is provided and technical support is available to students.	YES
11. A systematic, objective, and equitable method of evaluating student achievement based on learning objectives and required competencies has been implemented.	YES

D. Coursework Delivered via Distance Education

1. Distance education courses and programs are identical to those on campus in terms of the quality, rigor, breadth of academic and technical standards, completion requirements, and credentials awarded.	NA	
2. Faculty teaching distance education courses ensure timeliness of their responses (synchronously or asynchronously) to students' requests by following institutional requirements on response times of no more than 24 hours within the published operational schedule of the program/course.	NA	
3. The institution has processes in place to determine that the student who registers for a distance education course or program is the same student who participates in and completes the course or program and receives the academic credit (with methods such as secure logins, pass codes, or proctored examinations).	NA	
4. The institution directly verifies the currency and quality of all contracted courseware on an annual basis, is directly responsible for such currency and quality, and maintains curriculum oversight responsibility within all contracts.	NA	
5. Each course/program has in place a standardized template, course descriptions, learning objectives, course requirements (e.g., standard syllabus, outcomes, grading, resources, etc.), and learning outcomes in order to facilitate quality assurance and the assessment of student learning.	NA	
6. The institution monitors student progress in distance education activities; such monitoring may include frequency of log-in time, confirmation of student time online, and the percentage of coursework completed.	NA	

E. Work-Based Activities

1. are current,	NO
Please provide an explanation:	
n/a	
2. specify expectations for all parties, and	NO
Please provide an explanation:	
n/a	
3. ensure the protection and safety of students.	NO
Please provide an explanation:	
n/a	
4. Each work-based activity has a written instructional plan for students (that includes partners external to or within the institution). [See Section VII. Definitions – Work-Based Activities and Plan.]	NO
Please provide an explanation:	
n/a	
5. The instructional plan for each work-based activity specifies particular objectives, experiences, competencies, and evaluations that are required.	NO
Please provide an explanation:	
n/a	
6. The instructional plan for each work-based activity designates the on-site individual(s) responsible for guiding and overseeing supervision of students' learning experiences and written evaluations.	NC
Please provide an explanation:	

Please provide an explanation:

Standard THREE Program Outcomes

1. Individual student progress data, including (a) appropriate evaluations of knowledge and skills required for occupations studied and (b) notations of completion of, or withdrawal from, programs are maintained and made a part of his/her record.	YES
2. The institution submits accurate program completion data each year to the Commission for comparison with required benchmarks.	YES
3. The institution submits verifiable program completion data each year to the Commission for comparison with required benchmarks.	YES
4. FOR INITIAL ACCREDITATION ONLY: The majority of programs meet the required benchmark for completion for the most recent 12-month period possible.	NA
5. FOR ACCREDITED INSTITUTIONS ONLY: All programs meet the required benchmark for completion OR the institution has taken any actions required by the Commission due to program completion rates failing to meet the required benchmark.	YES
6. The institution submits accurate program placement data each year to the Commission for comparison with required benchmarks.	YES
7. The institution submits verifiable program placement data each year to the Commission for comparison with required benchmarks.	YES
8. FOR INITIAL ACCREDITATION ONLY: The majority of programs meet the required benchmark for placement for the most recent 12-month period possible.	NA
9. FOR ACCREDITED INSTITUTIONS ONLY: All programs meet the required benchmark for placement OR the institution has taken any actions required by the Commission due to program placement rates failing to meet the required benchmark.	YES
10. If applicable, the institution submits accurate licensure exam pass rate data each year to the Commission for comparison with required benchmarks.	YES
11. If applicable, the institution submits verifiable licensure exam pass rate data each year to the Commission for comparison with required benchmarks.	YES
12. FOR INITIAL ACCREDITATION ONLY: If applicable, the majority of programs meet the required benchmark for licensure exam pass rates for the most recent 12-month period possible.	NA
13. FOR ACCREDITED INSTITUTIONS ONLY: All applicable programs meet the required benchmark for licensure exam pass rate OR the institution has taken any actions required by the Commission due to licensure exam pass rates failing to meet the required benchmark.	YES
14. The institution has a written plan to ensure that program outcomes follow-up is systematic and continuous.	YES
The institution's written plan for program outcomes follow-up includes the following elements: [See Section VI Definitions – Plan.]	l.

15. Identification of responsibility for coordination of follow-up activities

16. Methods for collection of data on completion, placement, and licensure exam pass rates	YES
17. Information collected from completers and employers of completers that is focused on program effectiveness	YES
18. Methods for surveying completers and employers of completers to assess the level of satisfaction with the education that was received.	YES
19. The program outcomes follow-up plan is reviewed annually by the faculty and administration (and revised as necessary).	YES
20. Program outcomes follow-up information is used to evaluate and improve the quality of program outcomes.	YES
21. Follow-up information is made available at least on an annual basis to instructional personnel and administrative staff.	YES

Standard FOUR Strategic Planning

1. The institution has a written strategic plan. [See Section VII. Definitions – Plan.]	YES
The institution's written strategic plan includes, at a minimum, the following components:	
2. The mission of the institution	YES
3. The vision of the institution	YES
4. Objectives for a minimum period of three years;	YES
5. Strategies for achieving the objectives;	YES
6. Current and projected financial resources that provide a basis for initiatives specified in the strategic plan	YES
7. Strategies for evaluating progress toward achieving the objectives.	YES
8. The faculty, administration, and institutional advisory committee annually review the strategic plan (and revise as necessary).	YES
9. The institution annually evaluates and documents the results of the evaluation of progress toward achieving the objectives defined in the strategic plan.	YES

Standard FIVE Learning Resources

A. Media Services

1. The institution has a written plan for its media services, which is appropriate for and inclusive of all methods of program delivery. [See Section VII. Definitions – Plan.]	YES
The institution's written plan for media services includes the following components:	
2. The scope and availability of the services	YES
3. A variety of current and relevant educational materials, such as reference books; periodicals and manuals of a business, professional, technical, and industrial nature; audio-visual materials and equipment; internet access to sites with educational and reference materials appropriate to program offerings; and other materials to support its educational programs	YES
4. The administrative, supervisory, or instructional staff person responsible for the implementation and coordination of media services	YES
5. Roles and responsibilities of designated staff member(s)	YES
6. Orientation for user groups (i.e., faculty, students, and others, if needed)	YES
7. Facilities and technical infrastructure essential for using media materials	YES
8. Annual budgetary support for the services	YES
9. Annual evaluation of the effectiveness of media services and utilization of the results to modify and improve media services	YES
10. Media services, including instructional supplies, physical resources, technology, and fiscal resources, are available to support the programs offered by the institution.	YES
11. Media services are available to ensure the achievement of desired student learning and program objectives.	YES
12. A current inventory of media resources is maintained.	YES
13. Provisions made for the repair, maintenance, and replacement of media equipment and supplies are in place.	YES
14. The institution provides print and non-print instructional media resources to support students and faculty in meeting program objectives.	YES
15. The institution's learning resources, including media services, technology, facilities, and materials, are comprehensive, current, selected with faculty input, and accessible to the faculty and students.	YES

Standard FIVE Learning Resources

B. Instructional Equipment

1. The institution has an inventory procedure to account for instructional equipment. [See Section VII. Definitions – Equipment Inventory.]	YES
2. The institution has a procedure for emergency purchases to ensure the acquisition and repair of equipment within a reasonable period of time to support continuous instruction.	YES
3. Relevant and up-to-date equipment is available to support the programs offered by the institution.	YES
4. The institution has a written plan for maintaining equipment and for replacing or disposing of obsolete equipment.	YES
5. Instructional equipment meets appropriate and required safety standards.	YES

Standard FIVE Learning Resources

C. Instructional Supplies

1. Instructional supplies are available to support the programs offered by the institution.	YES
2. The institution has a procedure for purchasing and storing instructional supplies.	YES
3. Funds are budgeted to provide supplies at a level that supports quality occupational educatio	n. YES
4. The institution has a procedure for emergency purchases of instructional supplies within a rea period of time to support continuous instruction.	asonable YES
5. Instructional supplies meet appropriate and required safety standards.	YES

Standard SIX Physical Resources and Technical Infrastructure

 A plan that addresses the adequacy and improvement of physical facilities and technical infrastructure has been developed, is maintained, and includes, if applicable, distance education infrastructure. [See Section VII. Definitions – Plan.] 	YES
2. The technology used by the institution to deliver services and, if applicable, program content to students meets the needs of the students without creating barriers to student support or learning.	YES
3. A plan for the ongoing operation and maintenance of physical facilities, technical infrastructure, and, if applicable, distance education infrastructure, has been developed and is in use. [See Section VII. Definitions – Plan.]	YES
The operation and maintenance plan addresses the following elements:	
4. Personnel	YES
5. Equipment and supplies	YES
6. Relevant state law	YES
7. Applicable federal codes and procedures	YES
8. Availability of the plan to employees and students	YES
9. Annual evaluation of the plan (and revised as necessary)	YES
10. Physical facilities at all locations provide adequate, safe, and clean facilities with appropriate supporting utilities for classrooms, laboratories/shops, offices, restrooms, lounges, meeting rooms, parking, etc.	YES
11. A written plan for assuring the health and safety of the institution's employees, students, and guests to maintain readiness is in use and includes procedures for reporting and investigating incidents affecting the health and safety of the institution's constituents. [See Section VII. Definitions – Plan and Real, Threatened, or Impending Danger.]	YES
The health and safety plan:	
12. has been distributed to employees,	YES
13. is evaluated annually with input from employees (and revised as necessary), and	YES
14. ensures basic information about the plan is available to students.	YES
15. First aid supplies are readily available.	YES
16. A plan for the protection of the institution's technical infrastructure is in use and	YES

17. ensures the privacy, safety, and security of data contained within institutional networks;

YES

18. ensures computer system and network reliability whether provided directly by the institution or through contractual arrangements;	YES
19. ensures emergency backups for all technical services whether provided directly by the institution or through contractual arrangements;	YES
20. is evaluated annually (and revised as necessary); and	YES
21. ensures basic information about the plan is available to the administration, faculty, and staff. [See Section VII. Definitions – Plan]	YES
22. Preserving and protecting student coursework, testing, and records are provided by the use of storage devices, duplicate physical or digital records, security files, or other measures that ensure both the preservation and security of the records from fire, theft, vandalism, and other adverse actions.	YES

Standard SEVEN Financial Resources	
1. A qualified financial officer or department oversees the financial and business operations of the institu	ition. YES
2. Financial records are maintained so that the institution's fiscal position can be analyzed in a timely main	nner. YES
3. The institution demonstrates responsible financial management with funds sufficient to maintain quali educational programs and to complete the education of students enrolled.	^{ty} YES
4. The institution uses adequate auditing and budgetary controls and procedures consistent with local, s and federal requirements.	state, YES
5. The institution exercises proper management, financial controls, and business practices.	YES
6. Persons handling institutional funds or revenues from any source are bonded or covered under an emp dishonesty insurance policy.	oloyee- YES
7. Financial aid programs utilizing public and/or private funds are capably administered and accurately documented.	YES
8. Qualified personnel are responsible for proper financial record-keeping, reporting, and auditing.	YES
9. The institution has reported all contingent liabilities in a timely manner. [See Section VII. Definitions - Contingent Liability.]	YES
10. The institution has submitted notices and copies of all lawsuits filed against the institution within five days of being served.	(5) YES
11. The institution maintains compliance with the Higher Education Reauthorization Act Title IV eligibility certification requirements, including compliance with default management and audit benchmarks.	and YES
12. The institution utilizes a written, comprehensive student loan repayment program addressing student information, counseling, monitoring, and cooperation with available lenders.	t loan YES
13. The institution informs students of their ethical responsibilities regarding financial assistance.	YES
14. The institution identifies sources of funds and revenues and shows evidence of fiscal stability.	YES
15. To document financial stability, the institution submits financial information required by the Council as described in the Handbook of Accreditation. [See Section VII. Definitions – Audited Financial Statement.] initial accreditation, non-public institutions must submit audited financial statements for the two most re fiscal years that include composite score worksheets prepared by an independent CPA. The first of thos years may be the audited financial statement submitted with the institution's candidacy application and the second audited financial statement must represent activity while the institution is in candidate status. Restated/revised audited financial statements will not be accepted without third-party certification.	For cent e two YES

The institution demonstrates financial stability through submission of the most recent audited financial statement that reflects

16. a minimum, unrounded composite score of 1.5 for the two most recent fiscal years as disclosed on a composite score worksheet included in the audit report; and

YES

including but not limited to, contingent liabilities, on-going litigation, or the financial stability of a parent corporation.	
18. The institution has a fair and equitable refund policy for the refund of tuition, fees, and other institutional charges in the event the institution cancels a class or if a student does not enter or does not complete the period of enrollment for which they have been charged.	YES
The following elements are present and indicative of a fair and equitable refund policy:	
19. The institution's refund policy is included in official publications and uniformly administered.	YES
20. Refunds, when due, are made without requiring a request from the student.	YES
21. Refunds, when due, are made within 45 days (1) of the last day of attendance if written notification has been provided to the institution by the student, or (2) from the date the institution terminates the student or determines withdrawal by the student.	YES
22. Retention of tuition and fees collected in advance for a student who does not commence class does not exceed \$100.	YES
23. The institution complies with the refund policies adopted by the Commission unless a non-public	YES

A. General 1. Duties and responsibilities of each position are specified in written job descriptions made available to administrators, faculty, and staff of the institution. YES 2. The institution has published and implemented procedures for handling complaints/grievances from faculty and staff that are consistent with the policies of the institution's governing board including complaints/grievances filed against the institution's chief administrator, if any. YES 3. Procedures are in place for the continuous evaluation of the performance and effectiveness of full- and part-time employees, with at least an annual written review and evaluation. YES 4. Orientation procedures for all employees are maintained and followed equitably. YES

YES

B. Faculty

1. The institution has a sufficient number of faculty members to fulfill its mission and operate its programs.

Each faculty member possesses:	
2. at least a high school diploma (or equivalent),	YES
3. expertise in the area of responsibility that is actively maintained,	YES
4. a record of performance that reflects work-based standards as interpreted by the institution, and	YES
5. additional requirements established for faculty members by the institution's governing board and/or state regulatory agencies.	YES
6. Faculty members who teach general education courses in associate degree programs hold a minimum of a bachelor's degree with 15 semester hours or 23 quarter hours in the teaching discipline with a grade of at least a 'C' in these courses.	NA
7. Faculty members who teach technical courses in associate degree programs have a minimum of an associate degree in an area that is related to the technical courses they teach. (In exceptional cases, evidence of documented work experience and skills in the technical field may be considered instead of formal academic requirements.)	NA
8. For all coursework delivered via distance education: Faculty delivering instruction in a distance education format are full-time, part-time, or adjunct employees of the institution.	NA
9. For all coursework delivered via distance education: The institution provides training for faculty who use technology in distance education courses and programs.	NA
10. The institution plans, provides, supports, and annually documents professional growth opportunities for and participation by all faculty members.	YES
11. Each full-time and part-time faculty member responsible for delivering instruction on a regular and ongoing basis in a technical field maintains external contact with employers in the technical field in addition to any occupational advisory committee involvement.	YES

C. Administrative and Supervisory Personnel

1. The institution has a sufficient number of administrative and supervisory personnel to fulfill its mission and to oversee the operation of its programs and services.	YES
2. Administrative and supervisory personnel possess postsecondary education credentials and/or experience and demonstrated competencies appropriate to their areas of responsibility.	YES

D. Instructional Support Staff

1. The institution has a sufficient number of instructional support staff members to fulfill its mission a deliver its programs.	and YES
2. Personnel are employed to maintain student and financial records; to assist in producing instruction materials; and to prepare correspondence, reports, and other documents as needed.	onal YES
3. Instructional support staff possess education credentials and/or experience and demonstrated competencies appropriate to their areas of responsibility.	YES

E. Non-Instructional Support Staff/Services

1. Custodial services are available to provide routine care and maintenance of facilities and grounds for the institution. **YES**

2. Preventative maintenance services ensure continued operation of the facilities.

YES

Standard NINE Organizational Structure

1. The institution has a properly constituted governing body or board that has the legal authority responsibility for the institution's operation and control.	and YES
2. If applicable, the non-public institution has in custody the currently valid original document(s), license, required to operate as an occupational education institution within the state where it is lo	YES
3. The chief administrator is responsible for the institution's operations and has the authority to ir governing body's policies.	mplement the YES
4. The chief administrator is the official of record for all purposes of the Commission, is a full-tim member of the institution, has his/her office on the main campus, and is the Commission's point of all locations of the institution.	
5. An organizational chart is available to show the functional relationships among the personnel c institution.	of the YES
6. The organizational structure promotes the effective operation of educational programs and ins services for students.	stitutional YES

Standard TEN Student Services and Activities

1. The institution provides academic advisement services to assist students in planning for the occupational education programs they seek to pursue.	YES
2. Tests or other means of assessing the achievement and aptitudes of students for various occupations are appropriate and are used to provide personalized counseling and program admissions services to students.	YES
3. If the institution has processed Title IV loans or is currently processing Title IV loans, it has a default management plan that meets the requirements of the Commission for as long as required by the U.S. Department of Education. [See Section VII. Definitions – Default Management Plan.]	YES
4. There is a student orientation program to acquaint new students with policies, functions, and personnel of the institution.	YES
5. The institution has a written plan for addressing retention of students. [See Section VII. Definitions – Plan.]	YES
The institution's student retention plan	
6. includes input from faculty and students,	YES
7. is evaluated on an annual basis (and revised as necessary), and	YES
8. addresses how results are shared with faculty and staff.	YES
9. The institution has published and implemented grievance policies for handling complaints from students.	YES
10. The institution includes the Commission's mailing address, telephone number, and website address within the grievance policy in case the grievance cannot be resolved at the institutional level.	YES
11. Institutional records reflect that program complaints and grievances receive due process and include evidence of resolution.	YES
12. The institution maintains records on student complaints that are filed in accordance with the institution's grievance policy to ensure acceptable quality in the educational programs offered by the institution.	YES
13. A designated staff member is responsible for maintaining official files and records of students.	YES
14. Written procedures are established for access to student coursework, testing, and records to ensure confidentiality, limiting access to authorized personnel only.	YES
15. Student records, including enrollment, financial, academic, and current educational progress, are available at the institution.	YES
16. The institution, upon request by students, provides transcripts or procedures for obtaining transcripts containing, at a minimum, the following information: the program of study, courses or units of study completed with corresponding grades, and period of enrollment.	YES
17. Admissions policies and procedures are clearly stated, consistently applied, non-discriminatory, published, and consistently communicated to students.	YES

8. Admission requirements offer reasonable expectations for successful completion of the occupational rograms offered by the institution regardless of the method of delivery.	YES
19. If applicable: Institutions that admit students by exception to standard admission policies and procedures	YES
a. have written admissions policies and procedures for these exceptions,	YES
b. apply them uniformly,	YES
c. provide documented evidence on how they are used,	YES
d. maintain records on student progress, and	YES
e. evaluate the effectiveness of the procedures used in admitting students by exception on an annual basis.	YES
20. If applicable: For students admitted to a Vocational English-As-A-Second Language program, the institution utilizes written admission procedures that comply with Policies established by the Commission.	NA
21. If applicable: Students admitted into associate degree programs have documentation of a high school diploma or its equivalent.	NA
22. The institution is responsible for any reasonable accommodation of students who are identified to have special needs.	YES
23. The institution provides placement services for all program completers.	NO
Please provide an explanation:	
ZMS THE ACADEMY will assist in job placement by means of resume writing, business advice, independe contractor, employment or sole proprietor status. ZMS THE ACADEMY does not and cannot guarantee employment.	nt
24. The institution demonstrates that it is following a written plan for placement services that includes the following elements:	YES
25. Identification of responsibilities for coordination of placement services,	YES
26. A communications network that exists between the person responsible for placement coordination, the staff, the faculty, and various businesses and industries of the service area,	YES
27. A list of employers and employment opportunities,	YES
28. Counseling of students,	YES
29. Maintenance of placement records for completers as a means of measuring the success of the institution in achieving its mission,	YES
30. Evaluation on an annual basis (and revised as necessary),	YES

	31. A description of how evaluation results are shared with faculty and staff [See Section VII. Definitions – Plan.]	YES
	32. The institution has a written plan for determining the effectiveness of student services, and ensures that the plan	YES
_	33. identifies responsibilities for coordination of student services,	YES
	34. provides for the counseling of students,	YES
	35. is evaluated on an annual basis, and	YES
	36. addresses how evaluation results are shared with faculty and staff. [See Section VII. Definitions – Plan.]	YES

Criteria for Publications

1. The institutional mission;	YES
2. Admission requirements and procedures;	YES
3. The institution's policy on the transfer of students between programs within the institution	YES
4. The institution's policy on the transfer of students from other institutions	YES
5. The institution's policy on the transfer of credits that includes a statement of the criteria established by the institution regarding the transfer of credit earned at another institution	YES
6. Basic information on programs and courses, with any required sequences and frequency of course offerings explicitly stated;	YES
7. Program completion requirements, including length of time required to obtain certification of completion;	YES
8. Faculty (full-time and part-time listed separately) with degrees held and the conferring institution;	YES
9. A description of institutional facilities readily available for educational use	YES
10. Rules and regulations for conduct;	YES
11. Tuition, fees, and other program costs;	YES
12. Opportunities and requirements for financial aid;	YES
13. Avocational programs/courses that are neither accredited by the Council, nor qualify students to receive Title IV financial aid (such as ESL programs)	NA
14. Policies, procedures, and time frame for refunding fees and charges to students who withdraw from enrollment;	YES
15. National and/or state legal requirements for eligibility for licensure or entry into an occupation or profession for which education and training are offered;	NA
16. Any unique requirements for career paths or for employment and advancement opportunities in the profession or occupation described;	YES
17. The institution's grading system	YES
18. The institution's academic/school calendar	YES
19. Street address and telephone number of each campus of the institution (main campus and each additional permanent site);	YES
20. The institution's student grievance procedure which includes the Commission's mailing address, telephone number, and website address.	YES
1. The name of the institution exactly as approved by the Commission and the institution's authorizing agency	YES
2. The name, email address, and telephone number of the institution's Chief Administrator	YES

4. Photos (if used) that accurately depict the institution's physical facilities and programs

YES



Completion, Placement, and Licensure

Submitted on 2021-12-08 20:40:46 by Judy Caspe, ZMS The Academy

324300 - ZMS The Academy - Post Secondary Reporting Period: 07/01/2020 - 06/30/2021

Program Name	5. Beginning Enrollment	6. New Enrollees	7. Cumulative Enrollment	8. Still Enrolled	9. Non-Graduate Completers	10. Graduate Completers	11. Total Completers	12. Non-Graduate Completers Employed in Positions Related to Field of Instruction	ate Completers E Related to Field	14. Total Completers Employed in Positions Related to Field of Instruction	 Graduate Completers Employed in Positions Unrelated to Field of Instruction 	Completers am	17. Graduate Completers Who Took Licensure Exam	18. Graduate Completers Who Passed Licensure Exam	19. Graduate Completers Unavailable for Employment	20. Graduate Completers Who Refused Employment	21. Graduate Completers Seeking Employment/Status Unknown	22. Withdrawals	23. Sum of Items 16, 19, and 20	24. Difference - Row 10 minus Row 23	25. Difference - Row 11 minus Row 23	26. Graduation Rate (%)	27. Total Completion Rate (%)	28. Graduate Placement Rate (%)	29. Total Placement Rate (%)	30. Licensure Exam Pass Rate (%)
Barbering - Active Program Produced Graduates - Licensure Required	42	65	107	62	0	34	34	0	32	32	0	1	5	5	0	0	1	11	1	33	33	76	76	97	97	100
Body Art Technician for Permanent Makeup and Tattoo for Beginners - Data Included In Related Program Folder -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Cosmetology - Active Program Produced Graduates - Licensure Required	10	13	23	16	0	6	6	0	6	6	0	0	0	0	0	0	0	1	0	6	6	86	86	100	100	0
Esthetician - Active Program Produced Graduates - Licensure Required	28	52	80	62	0	16	16	0	16	16	0	0	2	2	0	0	0	2	0	16	16	89	89	100	100	100
Manicuring - Active Program Produced Graduates - Licensure Required	8	18	26	16	0	9	9	0	9	9	0	0	1	1	0	0	0	1	0	9	9	90	90	100	100	100
Campus Totals	88	148	236	156	0	65	65	0	63	63	0	1	8	8	0	0	1	15	1	64	64	81	81	98	98	100

Institution Totals - Post Secondary Programs Reporting Period: 07/01/2020 - 06/30/2021

	5. Beginning Enrollment	6. New Enrollees	7. Cumulative Enrollment	8. Still Enrolled	9. Non-Graduate Completers	10. Graduate Completers	11. Total Completers	12. Non-Graduate Completers Employed in Positions Related to Field of Instruction	13. Graduate Completers Employed in Positions Related to Field of Instruction	Total Completers ated to Field of In	15. Graduate Completers Employed in Positions Unrelated to Field of Instruction	Graduate Completers ensure Exam	17. Graduate Completers Who Took Licensure Exam	18. Graduate Completers Who Passed Licensure Exam	19. Graduate Completers Unavailable for Employment	20. Graduate Completers Who Refused Employment	21. Graduate Completers Seeking Employment/Status Unknown	22. Withdrawals	23. Sum of Items 16, 19, and 20	24. Difference - Row 10 minus Row 23	25. Difference - Row 11 minus Row 23	26. Graduation Rate (%)	27. Total Completion Rate (%)	28. Graduate Placement Rate (%)	29. Total Placement Rate (%)	30. Licensure Exam Pass Rate (%)
324300 - ZMS The Academy	88	148	236	156	0	65	65	0	63	63	0	1	8	8	0	0	1	15	1	64	64	81	81	98	98	100
Grand Totals	88	148	236	156	0	65	65	0	63	63	0	1	8	8	0	0	1	15	1	64	64	81	81	98	98	100



Final Affirmation

Submitted on 2021-12-08 20:59:27 by Judy Caspe, ZMS The Academy

Final Affirmation

Name	Judy Caspe
Date	12-08-2021

Signature of Chief Administrator

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